

highlight issues such as a lack of attendance or poor performance. Instructors may also suggest ways to help the student benefit from the course.

Even if you decline the offer of support or do not respond to the initial outreach by a Student Success Advisor, you are always welcome to connect with us in the future. You can email the Student Success Advisors at [studentsuccess@uwinnipeg.ca](mailto:studentsuccess@uwinnipeg.ca) at any time.

Students can refer themselves by emailing [studentsuccess@uwinnipeg.ca](mailto:studentsuccess@uwinnipeg.ca) and one of the Student Success Advisors will reach out to them.

Due to privacy regulations, students will not be able to identify other students they are concerned about. If you are worried about your peer, it is recommended that you encourage them to reach out to the Student Success Advisors through e-mail at [studentsuccess@uwinnipeg.ca](mailto:studentsuccess@uwinnipeg.ca) or in person.

All records are kept confidential. Information collected through USupport will be restricted to those individuals who are directly supporting the students. Students, faculty, and staff who have privacy concerns should contact the Student Success Advisors at [studentsuccess@uwinnipeg.ca](mailto:studentsuccess@uwinnipeg.ca). Your personal information is collected under the University of Winnipeg Act and 36(1)(b) of the Freedom of Information and Protection of Privacy Act ("FIPPA"). It is only collected for the operation of the USupport program.

Information that is associated with USupport will not affect the students' academic record including their academic status or decisions related to funding. Information associated with USupport is not accessible to anyone other than authorized personnel involved in supporting the student.

The USupport program was created to enhance academic supports for students at The University of Winnipeg. Student Success Advisors aim to help students succeed and flourish as they move forward with their academics. The USupport program enhances the ability of faculty and staff to look out for the wellbeing of students and connect with those who may benefit from support. The USupport program is not a disciplinary program. Students have the right to accept or decline the support being offered.