

Nexus "Lumi Chat" (formerly Brightspace Virtual Assistant)

Starting Tuesday, August 8, 2023: Nexus D2L End User Support (EUS) service will be available through a virtual assistant. This service continues to provide 24/7/365 technical support for the Nexus (D2L Brightspace) LMS with options for an online chat with a live agent, or by email.

Issues or questions involving the Nexus LMS platform itself, such as Nexus tools and/or functions, should be directed to this service.

How to Access End User Support

- 1.